

September 2, 2014

Dear Goodwill® Customers:

In July, Goodwill Industries International (GII) announced that some Goodwill® member store locations may have been affected by a data security issue. Following the announcement, GII and the potentially affected Goodwill members engaged a third-party forensic expert to conduct an extensive investigation of this issue. **Based on the investigation, there is no evidence that data of Goodwill of Southern Nevada shoppers was compromised as a result this issue.**

GII and the affected Goodwill members in other states took immediate action to ensure the malware found on their third-party vendor's systems no longer presents a threat to individuals shopping at their Goodwill stores.

Once again, the investigation concluded that our Goodwill, Goodwill of Southern Nevada has not been impacted by this data issue and our customers should feel assured that their payment card information is not affected by this issue.

Our primary concern is for the people we serve — our community, our shoppers and our donors — and we are committed to ensuring that your information is safe and secure.

If you have any questions or would like more information, please call toll-free at 1-800-GOODWILL. We will be available to answer your questions 9 a.m.-9 p.m. on Saturdays; 10 a.m.-7 p.m. on Sundays; and 9 a.m.-9 p.m. on Mondays-Fridays Eastern time.

Sincerely,

Steve Chartrand  
President & CEO  
Goodwill of Southern Nevada